

Administrator's Guide: Troubleshooting on User Access Level

This error message is displayed due to restriction on user access level set by company or administrator. Follow the instructions below to overcome this problem.

1. Log on Microsoft Windows XP as administrator.
2. Go to **C:\Program Files** (default location)
3. Double click on **Presidium Instruments** folder
4. Click **Tools** on menu bar and select **Folder Options**, as shown in Figure 1.

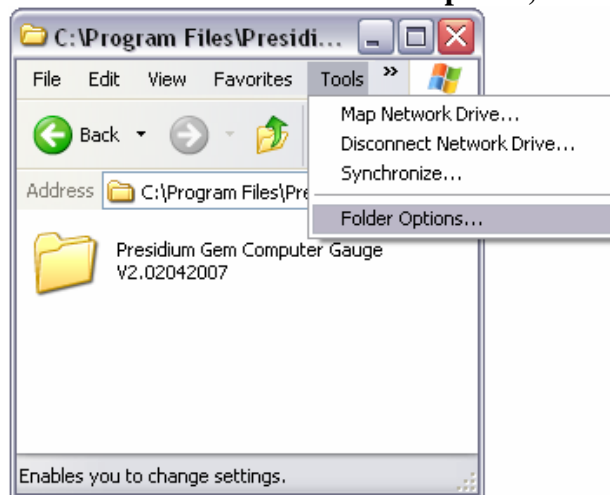


Figure 1

5. Go to **View** tab and uncheck **Use simple file sharing (Recommended)**. Then, click **OK**, as shown in Figure 2.

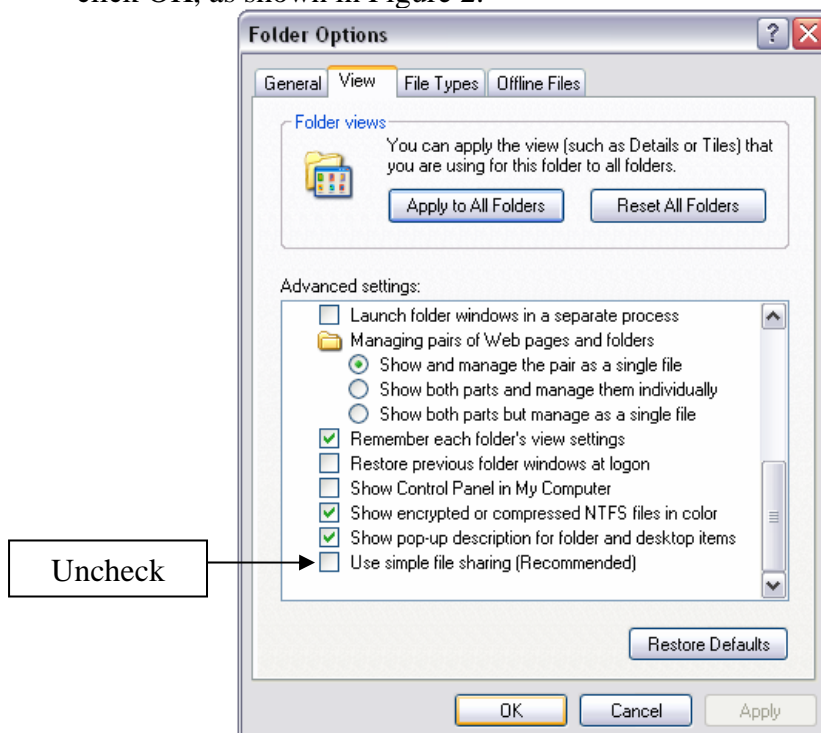


Figure 2

6. Right click on **Presidium Gem Computer Gauge** folder and click **Properties**, as shown in Figure 3.

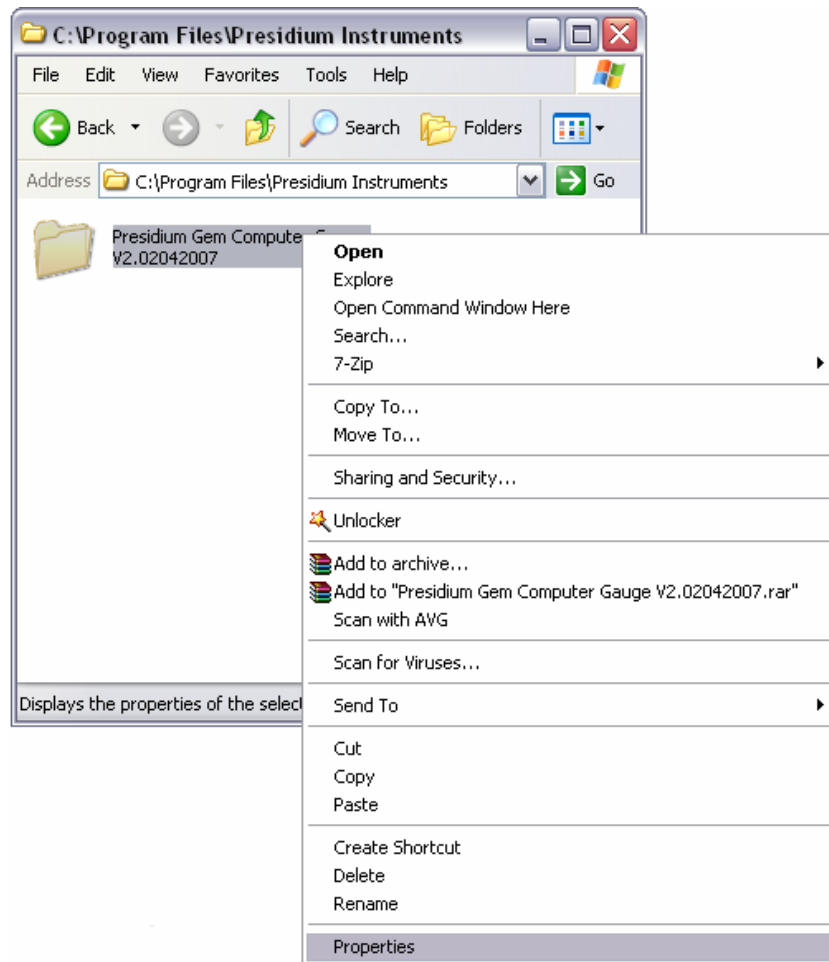


Figure 3

7. Select a user in which access status is to be changed in **Group or User names** window and check **Allow** at the box beside **Full Control** in **Permissions for Administrators** window, as shown in Figure 4 and click OK.

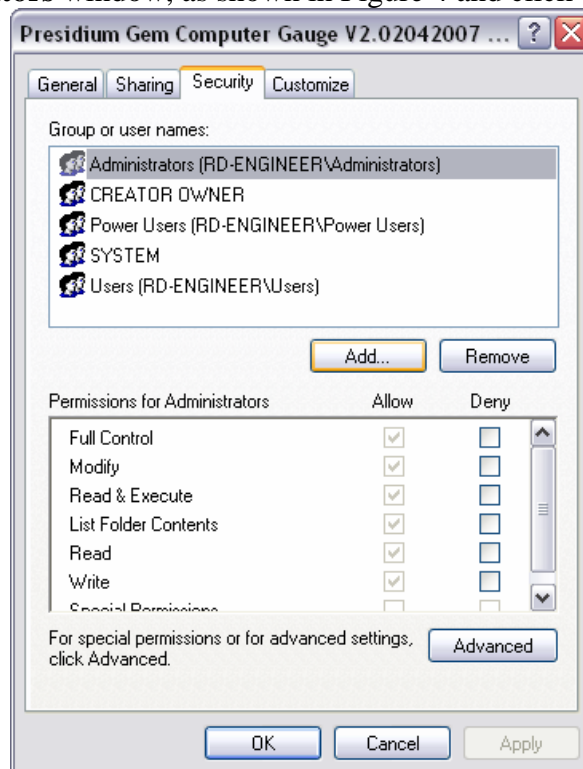


Figure 4

8. Now PGCG Software can be used for the specific user set in (7) above.